



Jeffrey C. West, DMD Financial Policy

Thank you for choosing us as your dental care provider. We are committed to your treatment being successful. Please understand that payment of your bill is considered part of your treatment. The following is a statement of our financial policy, which we require you to read and sign prior to any dental services being rendered.

Regarding Dental Insurance

This office is not in-network (eg: a participating provider) with any insurance company. This means we are not a party to your insurance contract, nor do we know your benefit levels. Please verify your insurance status and coverages before your appointment. No insurance company attempts to cover all dental costs. This office, as a courtesy, processes your insurance claims at no cost to you, allowing only your deductible and a 50% payment of balance to be paid for procedures (ie: fillings, crowns, root canals, extractions) as opposed to paying the entire cost at the time of visit. **If your insurance does not pay within sixty days, payment is due in full by you.** Any payment subsequently made by your insurance company in excess of the balance on your account will be refunded to you. Any balance due to plan limitations is your responsibility payable within fifteen days. **Patients with Delta Dental and Blue Cross Blue Shield of NC insurance will be required to pay in full at the time of your appointment and you will be reimbursed in the mail after we file the paperwork for you. Patients with Blue Cross Blue Shield Federal will be required to pay in full at the time of your appointment and paid invoices will be provided so that you can file for reimbursement.**

Payment Options

We accept cash, check, Visa and Mastercard at check out the day treatment is rendered. We also offer payment options for larger treatment plans and for treatment requiring several appointments. We will discuss all payment options during the treatment-planning phase and will offer a description of all services with detailed fees and sequencing.

Missed Appointments

Please help us serve you better by keeping scheduled appointments. We never overbook appointments, so each appointment is a time reserved specifically for you. Unless cancelled at least 48 business hours in advance, habitually missed appointments will be charged a \$50 fee.

Thank you for understanding the necessity of our financial policy. Please let us know if you have any questions or concerns regarding any of the above.

I have read, understand and agree to this financial policy.

Signature of Patient (If patient is under 18 a parent or guardian must sign)

Today's Date